

# *FLICC/FEDLINK*

## *Update*

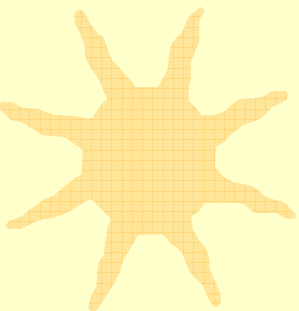
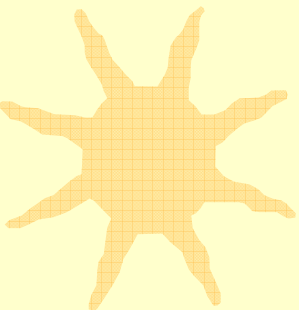
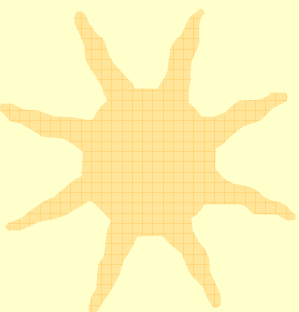
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Susan M. Tarr, FLICC Exec Director  
Military Librarians Workshop  
December 2004



# *FEDLINK Update*

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- ★ Program Changes/New Vendors
- ★ Direct Express
- ★ New Preservation Services Vendors
- ★ New Serials BOAs
- ★ Serials bankruptcy status
- ★ FEDLINK/OCLC Fall meetings on video



# *FEDLINK Program Changes*

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## ★ New Vendors:

- Acquisitions Solutions
- IBISWorld
- MindBranch, Inc.
- Missouri LNC (training)
- Oxford Univ. Press
- Reis Reports

## ★ Program Changes:

- Authority Documentation at [www.loc.gov/flicc/fedlinkauthority.html](http://www.loc.gov/flicc/fedlinkauthority.html)
- New financial system—LOC 10/1/04 and FEDLINK 4/4/05 (including Amendments!)
- Third tier of fees: 5% fee for amounts over \$1 million in a single vendor account



# *Direct Express from Online Services Vendors*

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- ★ Most online services vendors provide this option in addition to Transfer Pay (not ISI or Factiva)
- ★ Direct Pay still in place for Serials & Books; Preservation and OCLC--Transfer Pay only
- ★ PO to vendor through agency contracts office; cite FEDLINK contract number
- ★ Pay vendor price, including fee (.75%)
- ★ To pool funds for group purchase, must use Transfer Pay

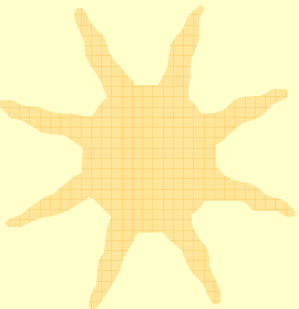
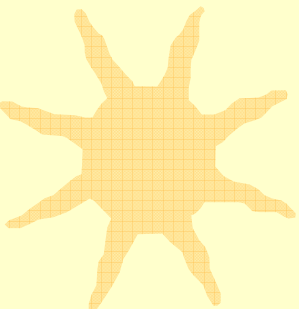
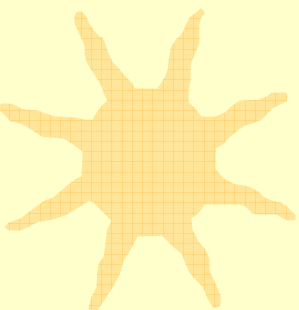


# *Preservation Services Contracts*

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★ 6 parts—

- Conservation (physical objects)
- Preservation photocopying/book scanning
- Preservation microfilming
- Preservation duplicates of photographs
- Preservation consulting & training
- Other preservation services





# *New Serials Contracts 2006-*

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- ★ FY00-FY04 serials agents (3) extended contracts one more year (thru FY05)
- ★ Executed new BOAs for FY06-FY10
- ★ Tightened financial review
- ★ Each specified automated services options for those who require them
- ★ Including new vendors to expand marketplace (limited subscription buys)
- ★ RFQ process will begin January 2005



# *Bankruptcy Status*

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- ★ In September, the Court accepted mutual settlement agreement for claim of \$434K.
- ★ Participating publishers “graced” nearly \$3 million worth of unpaid publications
- ★ Based on January 2004 GAO decision, FEDLINK will reimburse customer losses
- ★ Claim in Bankruptcy Court may net 27%
- ★ Advisory groups counseled FedLINK to retain liability for future vendor bankruptcies



# *Risk Mitigation Coverage in New Contracts*

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- ★ Improved, continuous financial research
- ★ Tightened payment requirements for serials agents in future contracts
- ★ Tightened procedures for invoice reviews by FedLINK Accounts Payable
- ★ Customer responsibility:
  - Systematic customer monthly invoice reviews & FedLINK alerts
  - Respond to spot checks on vendor fulfillment



# *FEDLINK Fall Meetings*

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- ★ FEDLINK Membership meeting in October:  
Carrie Russell (ALA) on Copyright; more on  
Preservation Services; contracts process review
- ★ OCLC Users meeting November 17
- ★ Web video in both MS Media & RealMedia  
formats at <http://www.loc.gov/flicc/vidlib.html>



## *FLICC Issues*

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- ★ AMA mini-MBA, July 25-29
- ★ Lib Tech Institute—next in 2006; highlights on Web video in 2005 (pay-per-view pilot)
- ★ U.Md. M.I.M. measurements toolkit
- ★ HR WG: Presidential Mgt Fellows
- ★ Outsell, Inc. survey now in 2 parts—printable and savable



# *DHS Libraries Virtual Reference Pilot*

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- ★ Pilot (including promotions) funded by DHS management
- ★ April 2004-March 2005
- ★ 24 libraries inside and outside DHS
- ★ Reference service for DHS staff via email and chat
- ★ Using OCLC's QuestionPoint (following lead of Army libraries!)



# *FLICC Competitive Sourcing Working Group*

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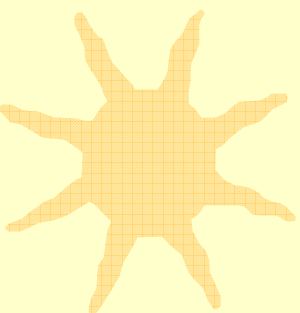
- ★ Launched in January
- ★ Full range of experience—e.g., direct conversion, MEO, A-76 competition, FAIR Act commercial, partial contract....
- ★ Updating Chapt. V and resource links in Handbook of Federal Librarianship
- ★ Noontime discussion at LOC on Jan. 11—watch for video!



# *Videos/Cybercasts at*

<http://www.loc.gov/flicc/vidlib.html>

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★ FEDLINK Membership meetings

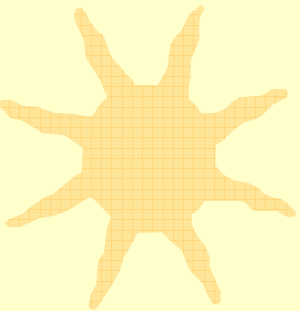
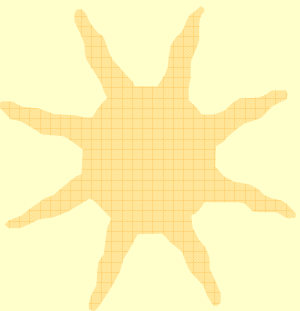
★ OCLC Users meetings

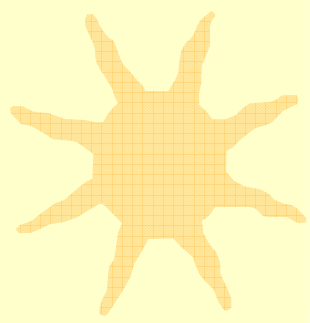
★ FY2003 Awards Ceremony

★ 2004 FLICC Forum

★ E-Gov Act Update (Sept. 2004)

★ Other Content Mgt programs





*Questions?*

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